



BUDGET TRUCK COMMERCIAL MAINTENANCE:

budgettrucksc@avisbudget.com

Mon – Fri 7:00 AM - 4:00 PM CST*

*Emails received after hours will be responded to the next business day

- **Routine Repairs(Brakes, Mechanical Concerns), Preventative Maintenance(Oil changes), Tires (Low Tread), or Glass Replacement:**

- **Step 1: Email Commercial Maintenance at budgettrucksc@avisbudget.com (Preferred)*****
 - **Subject Line: (Company Name), Budget Truck Unit # (required)**
 - **Mileage:**
 - **Location: complete physical address**
 - **Driver name and phone number:**
 - **Concern or Issue:**
- **Step 2:** Budget will find best location to take care of your issue.
 - **Budget will reply with the repair location and PO# to pay for the repair**
- **Step 3:** Contact repair facility provided via email to **make an appointment.**
 - **Identify yourself as a “Budget Truck Customer”**
 - **Provide PO# sent via email**

**** For a more timely response, email the maintenance team; if you need to speak to someone, call 800-372-2414*

- **Intellitruck (Edison GPS unit) – missing or malfunction**
 - Email budgettrucksc@avisbudget.com
- **Key Replacement and Lockout Service**
 - For keys locked in the truck or lost, it is customer's responsibility to contact your local Locksmith or Pop-a-lock.

EMERGENCY OR ROADSIDE SERVICE:

While on Route: Flat Tire or Blowout, No Crank/Start, Mechanical Breakdown

1-800-532-7044

24 hours a day – 7 days a week